

For a free no obligation consultation, please contact:

**Ellen Hutchinson (Managing Director)**

Ellen started Effortless Relocation in 2008. Previously she had spent many years working as the senior citizens advisor whilst employed by Barclays Bank plc. Her role was to work closely with the Metropolitan Police and Age Concern in an effort to combat financial abuse. During her time at Barclays, Ellen could see the need for a trustworthy specialist service to meet the needs of elderly people who want or need to move.

**Debra Riches (Relocation Manager)**

Debra also worked for Barclays Bank plc with Ellen for many years. She specialised in dealing with personal customers and gained vast experience dealing with customers' finances and was highly regarded by her peers as meticulous and organised. She has been working as a Relocation Manager for Effortless Relocation since February 2010.

**Melanie Hill (Relocation Manager)**

Melanie joined our team in 2011 after taking redundancy from her corporate position for Barclays Bank. She has excellent knowledge within the corporate sector and has obtained experience working with Solicitors and Estate Agents within her day to day work for Barclays. Like Debra, Melanie is highly regarded by her peers. She works alongside Debra to assist our clients and Business partners in the Surrey and surrounding areas.

Please see back of leaflet for contact details.



**Effortless Relocation Limited**

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**SPECIAL SERVICES**

**FOR THE ELDERLY**

**Experienced**

**Trustworthy**

**Compassionate**



**FULL SUPPORT FOR YOUR MOVE**

**FULL SUPPORT AFTER YOUR MOVE**

## OUR PROMISE TO YOU:

### RELOCATION

We are here to make your relocation, down-sizing or move into long term care smooth and effortless.

We provide an independent, tailored service to older members of our community who require compassion, trust and experience.

We will turn what is often a stressful and confusing time into a positive experience.

### ON GOING SUPPORT

We will deal with everything on the day that you move to ensure that your new home is home-from-home.

We will deal with paperwork, with unpacking and organising.

We can provide support for you through a Friendship Scheme.

We can give you advice and support to make you confident and less vulnerable.

We will continue to support you for as long as you wish.

## Relocation – Our Service

**Initial consultation:** We will fully discuss your goals and requirements, including when and where you wish to move to.

**Valuations:** We will arrange valuations of your property from three Estate Agents.

**Finding the best for you:** We will provide you with details of a number of suitable properties or Care/Nursing Homes. We will help you to select just the right property for your needs.

**You're not on your own:** We will arrange viewing and accompany you for support and advice.

**Home-from-Home planning:** If you move into long-term care, we will move preliminary items of furniture to the Home and help you decide what else you need.

**Keeping things moving:** We will manage Estate Agents and Solicitors for you. We keep your move moving to avoid delays.

**Good planning makes life easier:** We prepare inventories for items of furniture to be sold, to be moved or to be disposed of.

**Furniture Layout:** We prepare furniture layouts for your new home (to ensure your furniture fits).

**Preparing for your move:** We will de-clutter, wrap and pack/box items to prepare for your move.

**Anything Else?** We will do all we can to make your move **Effortless!**

## On-Going Support - Our Service

**Moving Day:** We will deal with everything on the moving day so you have nothing to worry about.

**Packing/Unpacking:** We will pack and unpack for you and organise the whole move.

**Paperwork:** We will ensure that all your paperwork is in order.

**Advice:** We will gladly advise you on steps you can take to reduce your vulnerability.

**Powers of Attorney:** If you need to make a Power of Attorney or a Will we will help you to find a solicitor who can assist and support you.

**Friendship Scheme:** we provide on-going support and friendship when it is needed. This is planned around our client's needs and includes shopping and outings.